



## **PAYMENT TERMS**

- All 1:1 sessions and group sessions MUST be paid for in full, 14 days prior to commencement.
- Late bookings/payment within 14 days can be arranged by contacting Inner Peace Talk Therapy beforehand.
- Payment can be made via direct bank transfer:

## **HOW TO PAY**

Payment can be made by direct bank transfer using the following details:

**Bank:** MONZO  
**A/C Name:** James Gunning trading as Inner Peace Talk Therapy  
**Sort Code:** 04-00-04  
**A/C No:** 45317467

### ***Please Note:***

- Cash payments can only be made with prior arrangement.
- Requests to pay via invoicing afterwards will only be possible with written permission from Inner Peace Talk Therapy.
- Any invoiced payment must be made immediately upon receipt of said invoice - a 20% surcharge will be applied to any late payments not received after 7 days of receipt of said invoice.

## **CANCELLATION BY CLIENT**

- Clients cancelling a course, changing course date or switching courses, delivered by Inner Peace Talk Therapy, must do so at least 10 working days in advance in order to avoid paying a 50% cancellation fee.
- If Cancellation notice is received less than 5 working days prior to the course date, the cancellation charge will be 100% of the training fee.
- Customers wishing to substitute a registered delegate from the same company need to first check with Inner Peace Talk Therapy that this is acceptable. If agreed, you may do so up to the commencement of the course without penalty, other than any substitution costs incurred by Inner Peace Talk Therapy.
- Delegate no-shows on the day, are subject to payment for the full amount.

## **CANCELLATION OF COURSE BY INNER PEACE TALK THERAPY**

- If on very rare occasions it becomes necessary, Inner Peace Talk Therapy reserves the right to cancel or change a class at any time, including but not limited to, lack of participation, classroom, and equipment or trainer availability.
- Notification will be provided within 10 days of the class, whenever possible.
- If an alternative date cannot be arranged, registered delegates will not be charged for the course.
- Inner Peace Talk Therapy is not liable for any direct, or indirect, consequential or special damages that may be incurred due to a cancellation of a scheduled class, including, but not limited to, loss of earnings, cancellation penalties for transportation or accommodations. The customer or student's sole remedy shall be the refund of prepaid course fees.

## **GENERAL DISCLAIMER**

- Delegates are expected to behave in a professional manner. Any issues will be notified immediately to relevant personnel.
- 'Absolute Wellbeing Norfolk' reserve the right to ask any disruptive delegates to leave a session. Should this occur, no refund will be given.
- 'Absolute Wellbeing Norfolk' shall not be liable for damages of any kind resulting from errors or omissions in the training materials nor shall 'Absolute Wellbeing Norfolk' be liable for any damages resulting from the use of the training materials, hypnosis, self hypnosis, movement sessions or other information/techniques conveyed at any 'Absolute Wellbeing Norfolk' session/course.
- Attendees are responsible for their personal health and safety, including participation in movement and yoga sessions, working in a safe way to accommodate any personal health or mobility issues.
- Use and Access to the Site - All users of this Site do so at their own risk. 'Absolute Wellbeing Norfolk' makes no representations or warranties of any kind with respect to the Site and the use thereof, including the security of any data or information transmitted to the Site. Neither 'Absolute Wellbeing Norfolk' nor any other party involved in the creation, production or delivery of this Site assumes or accepts any liability for any costs, losses, damages, etc. arising out of or in connection with the use and access to this Site, or with the failure of performance of this Site for any reason.